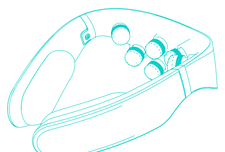
材质：120g双铜+双面印刷　尺寸：90*130mm　Pantone 3252C

英语

SKG

Neck Massager
G7Pro_Flod



USER MANUAL


**SKG Health Technologies Co., Ltd.**
Address: 23A Floor, Building 2, Zhongke R&D Park, No. 009, Gaoxin South 1st Road, High-tech Zone Community, Yuehai Street, Nanshan District, Shenzhen, Guangdong, China.
Website：https://global.skg.com/


Made in China

## MULTILINGUAL MANUALS EN

Scan QR code for supported language manuals (Google recommended)

QR-Code scannen für Anleitungen in unterstützten Sprachen (Google empfohlen)

Escanea el código QR para manuales en idiomas admitidos (se recomienda Google)

Zeskanuj kod QR, aby uzyskać instrukcje w obsługiwanych językach (zalecane Google)

Desteklenen dillerdeki kılavuzlar için QR kodu tara (Google önerilir)

Сканируйте QR-код для инструкций поддерживаемыми языками (рекомендовано Google)

Imbas kod QR untuk manual dalam bahasa yang disokong (disyorkan Google)

Pindai QR code untuk panduan dalam bahasa yang didukung (direkomendasikan Google)

Ixcan ang QR code para sa mga manual sa tinutukoy na wika (inirerekomenda ang Google)

Quét mã QR để xem hướng dẫn bằng ngôn ngữ được hỗ trợ (khuyến dùng Google)

สแกนรหัส QR เพื่อดูคู่มือในภาษาที่รองรับ (แนะนำ Google)

지원 언어 매뉴얼 보려면 QR 코드 스캔 (Google 추천)

扫码获取支持语言说明书（推荐Google）

## IMPORTANT SAFEGUARDS EN

WHEN USING ELECTRICAL PRODUCTS, ESPECIALLY WHEN CHILDREN ARE PRESENT, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:
READ ALL INSTRUCTIONS BEFORE USING

**DANGER –** TO REDUCE THE RISK OF ELECTRIC SHOCK:
Always unplug the appliance from the electrical outlet immediately after using and before cleaning.
• DO NOT use for an appliance that has fallen into water. Unplug it immediately.
• DO NOT use while bathing or in a shower.
• DO NOT place or store appliance where it can fall or be pulled into sink or tub.
• DO NOT place or drop in water or other liquid.
• DO NOT plug or unplug the charging cable with wet hands.

**WARNING –** TO REDUCE THE RISK OF BURNS, ELECTRIC SHOCK, FIRE OR INJURY TO PERSONS:
• An appliance should NEVER be left unattended when plugged in. Unplug from outlet when not in use and before putting on or taking off parts or attachments.
• Close supervision is necessary when this appliance is used by, on, or near children, invalids or disabled persons.
• Not for use by children.
• Use this appliance only for its intended use as described in this manual. DO NOT use attachments not recommended by SKG; specifically any attachments not provided with the unit.
• NEVER operate this appliance if it has a damaged power button, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return it to SKG Service Center for examination and repair.
• NEVER drop or insert any object into any opening.
• DO NOT operate where aerosol (spray) products are being used or where oxygen is being administered.
• DO NOT operate under a blanket or pillow. Never cover the appliance when it is in operation. Excessive heating can occur and cause fire, electric shock or injury to persons.
• To disconnect, turn all controls to the "off" position.
• NEVER operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.
• NEVER operation on a soft surface such as a bed or couch where the air openings may be blocked.
• Use heated surfaces carefully. DO NOT use over insensitive skin areas or in the presence of poor circulation. The unattended use of heat by children or incapacitated persons may be dangerous.

**SAVE THESE INSTRUCTIONS**
CAUTION—PLEASE READ ALL INSTRUCTIONS CAREFULLY BEFORE OPERATING.

## IMPORTANT SAFETY INFORMATION + CONTRAINDICATION EN

### General Device Use

This product is not intended for medical use. It is intended only to provide a luxurious massage. DO NOT use this product as a substitute for medical attention.

### Safety, Precautions, and Contraindications

**PRODUCT USAGE AND SAFETY GUIDELINES**

**Usage Conditions**

• Use only in dry indoor environments with temperatures between 0°C~40°C and humidity ≤80% RH (non-condensing).
• Operate only with the safety extra-low voltage indicated on the product
• Ensure skin is dry before use; remove metal jewelry and electronic devices
• Charge fully before initial use or after extended storage

**Operating Instructions**

• Position correctly on the neck with symmetrical alignment; keep electrode pads away from lips, forehead, and other sensitive areas
• Avoid prolonged continuous use; discontinue immediately if discomfort occurs
• Surface heating during operation is normal; if automatic shutdown occurs due to overheating, allow unit to cool completely before reuse
• Clean electrode pads only with a soft dry cloth; do not use chemical solvents

**Risk Control**

• Strictly prohibit immersion in water, exposure to fire, disassembly, simultaneous use with medical equipment, or operation beyond intended purposes
• Do not handle charger with wet hands; avoid pinching skin or hair when folding for storage
• Power off immediately and contact customer service in case of overheating, short circuits, or other abnormalities
• Dispose of product according to local regulations when scrapped.

**Precautions**

(1)Read the manual before using the product.
(2)Children aged 8 and above and those with limited capabilities must be supervised by an adult.
(3)Individuals over 70 should use with medical consent and guidance.
(4)Those over 65 should use lower settings and limit usage time.
(5)Women should use cautiously during menstruation based on their physical condition.
(6)Consult a doctor if you have eczema, allergies, or asthma before using.
(7)Stop using and observe for two to three days if skin irritation occurs while using the massager.
(8)If skin irritation persists or worsens, consult a physician.
(9)If you feel unwell or notice product abnormalities, stop using it immediately and consult a doctor.

### Contraindications

**DO NOT USE THIS DEVICE UNDER THESE CONDITIONS**

•Individuals whose physical or mental condition limits their ability to operate the controls.
•Children, or individuals who are frail or vulnerable, unless under continuous adult supervision.
•Individuals who belong to a susceptible group (e.g., with a known health predisposition). Consult your physician before use, as the device may cause serious adverse effects, such as cardiac arrhythmias, in certain individuals.

### Intended Users: Strictly Prohibited from Use

**DO NOT USE ON THESE INDIVIDUALS**

(1)Children or infants
The device has not been evaluated for safety or effectiveness in pediatric populations.
(2) Individuals incapable of expressing their thoughts or intentions
This includes persons who cannot communicate discomfort or consent.
(3)Patients with implanted electronic or metallic devices
Including but not limited to cardiac pacemakers, implanted defibrillators, or other implanted medical devices.
(4)Individuals with certain acute or chronic health conditions.
Pregnancy (all trimesters)
Skin sensitivity or disorders in the application area
Heart disease, abnormal blood pressure, or other cardiovascular conditions
Malignancy (cancer)
Cerebrovascular diseases (e.g., history of stroke)
Critical limb ischemia
Any other acute condition or ongoing medical treatment (consult your physician)
(5) Individuals with abnormal neurogenic stress responses
(6) Persons with impaired consciousness or cognitive function
(7) Persons with joint contracture deformities
(8) Individuals with severe circulatory disorders.
Such as peripheral vascular complications from diabetes or other causes.
(9)Persons with skin lesions or cervical spine issues in the neck area. Including inflammation, redness, swelling, suppuration, injury, or known cervical spine disorders.

### Intended Users: Not Recommended for Use

**CONSULT YOUR PHYSICIAN BEFORE USE**

If you have a tendency to bleed internally following an injury.
If you have a body temperature exceeding 38 degrees Celsius.
If you are under medical treatment, taking medication.
If you take insulin for diabetes.
If you have infectious diseases or abnormal blood pressure.
If you have insect or neurological abnormalities.
If you have cervical spine injuries.
If you have sensitive skin, facial dermatitis, or facial implants.
If you have skin allergies to metals or heat.
If you are menstruating.
If you have abnormal neurogenic stress responses.
If you use the unit as part of a rehabilitation program.
If you have any serious illness or injury not mentioned in this guide.
If you have a known allergy to stainless steel electrode sheets.
(10)In case of malfunction, disconnect power and contact customer service.

### Application Areas & Conditions

**DO NOT USE THE DEVICE ON THESE BODY AREAS**

• Do not place electrodes on/near: chest, heart, eyes, sides of neck (carotid sinus), head, or any injured/irritated/diseased skin.
• Do not use on swollen, inflamed, broken, rash-prone, scarred, skin with abnormal sensation, or any other areas of compromised skin.
• Do not use on or near areas affected by phlebitis, thrombophlebitis, varicose veins, other vascular conditions, or cancerous lesions.

**DO NOT USE THIS DEVICE IN THESE PLACES**

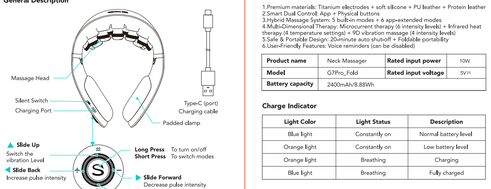
This product is intended for use only in dry, stable indoor home environments.
• Never use in bathtubs, showers, or other water-filled areas.
• Never use in moving conveyances like airplanes, ships, or moving vehicles.
• Never use in flammable or explosive environments such as gas stations, propane stations, or high-dust workshops.
• Never use in areas with open flames, intense heat sources, or strong air currents.
• Never use near shortwave or microwave therapy equipment (within 1 meter).

**DO NOT USE THIS DEVICE DURING THESE ACTIVITIES**

• Do not use while: sleeping, lying down, driving, operating machinery, rock climbing, or during any hazardous activity.
• Do not use with life-support medical equipment (e.g., pacemakers, ECG machines).
• Do not use on diseased skin or massage both feet simultaneously.
Remove electronic devices (e.g., watches) before use to prevent interference.

## DEVICE OVERVIEW EN

### General Description




*Images and diagrams referenced in this manual are for illustrative purposes only. The actual appearance may differ.

### What is in the box?

The G7Pro_Fold device x1
Travel Pouch x1
Quick Start Guide x1

USB-C charging cable x1
User Manual x1

## BASIC PRODUCT PARAMETERS EN

### Product Feature Description

1.Premium materials: Titanium electrodes + soft silicone + PU leather + Protein leather
2.Smart Dual Control: App + Physical buttons
3.Hybrid Massage System: 5 built-in modes + 6 app-extended modes
4.Multi-Dimensional Therapy: Microcurrent therapy (6 intensity levels) + Infrared heat therapy (4 temperature settings) + 90 vibration massage (4 intensity levels)
5.Safe & Portable Design: 20minute auto shutoff + Foldable portability
6.User-Friendly Features: Voice reminders (can be disabled)

| | | | |
|---|---|---|---|
| **Product name** | Neck Massager | **Rated input power** | 10W |
| **Model** | G7Pro_Fold | **Rated input voltage** | 5V⎓ |
| **Battery capacity** | 2400mAh/8.88Wh | | |

### Charge Indicator

| Light Color | Light Status | Description |
|---|---|---|
| Blue light | Constantly on | Normal battery level |
| Orange light | Constantly on | Low battery level |
| Orange light | Breathing | Charging |
| Blue light | Breathing | Fully charged |

## OPERATION INSTRUCTION EN

### Usage Instructions:

**Step 1:** Before use, clean the massage head and skin with a damp cloth.
**Step 2:** Place the device snugly against the clean skin.
**Step 3:** Press the power button to turn on the device.
**Step 4:** Adjust the settings via physical buttons or app:
• Massage Mode: Press the "⧉" button repeatedly to cycle through modes (also controllable via app).
• Vibration Level: Press the "⧉" button to toggle between Low/Medium/High/Max/Off levels.
• Pulse Intensity: Press the "＋ ⁼" button to select from Levels 1–6 or Off.
• Hot compress Level: Press the "⧉" button to cycle through Low/Medium/High/Max-/Off settings.
**Step 5:** Relax and enjoy your massage session.

### App Operation

The device features dual control via both the app and physical buttons. Through the app, users can access additional massage modes, customize session durations, and intelligently adjust the pulse intensity, vibration strength, and heat levels for a personalized massage experience.

**Future Wear APP Setup Guide**

**Step 1: Download the App**

Download the "Future Wear" app from the Google Play store or Apple App Store, or scan the provided QR code.




Google Play and the Google Play logo are trademarks of Google Inc.
Apple and the Apple logo are trademarks of Apple Inc.



**Step 2: Register/Log In**

Open the app and register for a new account or log in to your existing account.




**Step 3: Add Your Device**

Power on your device and enable Bluetooth on your phone. Then, in the "Future Wear" app, tap the "+ Add device" button to connect.




## DEVICE AFTER CARE & CLEANING EN

**Device Maintenance**

The following maintenance instructions are important to ensure that your device continues to work as designed. Failure to follow these instructions may cause your device to stop working.

**Cleaning the Device**

Read the following instructions carefully before cleaning the device to ensure longevity of the device and its components.
1. Visually inspect the device for any obvious signs of debris build-up.
2. Clean the device with a non-abrasive, lint-free cloth, damp cloth or alcohol-free cleansing wipe.
3. Dry the device with a nonabrasive, lint-free cloth.
4. After cleaning, allow the device to dry thoroughly before storing or beginning another treatment. The device is NOT waterproof or machine washable. Do not allow excess liquids or water to enter the product.
5. A properly cleaned device should have no visible signs of debris or moisture.

**Note: This product is not waterproof. Only clean with a damp cloth or alcohol-free cleansing wipe. Do not submerge the device in water or clean it under running water. Do not allow the device to come into contact with corrosive solutions, which can damage the device's appearance and function.

**Charging the Device**

1. The device is USB-C enabled and comes with a charging cable. Before charging, ensure that the device is powered off.
2. Connect one end of the charging cable to the USB-C charging port on the device. It is located on the handle of the device. Connect the other end of the charging cable to a power adapter.
3. The power button has a light that will indicate the battery status when the device is on or charging.
• Orange (breathing): Charging
• Blue (breathing): Fully charged
4. The battery life of the device is up to 3-5 hours, depending on the treatment intensity used.
**Note: If using a charger from a third party, ensure that it is from a certified manufacturer and has not suffered any structural damage.

## TROUBLESHOOTING INSTRUCTIONS EN

If the product is not working properly, please check for the following conditions. If our suggestions do not solve the problem, please return the product to the dealer for repair.

| Condition | Possible Cause | Solution |
|---|---|---|
| Unable to start | lack of power | Charge the product |
| | The product is not turned on | Longpress the power button to turn on |
| | The product is still connected to the household power socket | Remove the charging cable from the device |
| Unable to charge or no charging light displayed | Charging cable is not properly inserted into the power socket | Replug the charging cable |
| | Wrong charging cable used | Use a Type-C connector cable |

### WARNING

No modification of this equipment is allowed.
Do not modify this equipment without authorization of the manufacturer.
If this equipment is modified, appropriate inspection and testing must be conducted to ensure continued safe use of the equipment.

## NOTES FOR PRODUCT SCRAP EN

### DANGER

Please support the recycling of rechargeable battery (lithium-ion battery).
**Note: If this product is a dedicated rechargeable battery, which is not intended for other products. Please do not charge the removed rechargeable battery.
• DO NOT throw it in the fire,or heat it up to high temperature.
• DO NOT pierce it with nails, impact it by gravity or decompose it for modification.
• DO NOT connect the positive and negative poles of the battery directly with metal.
• DO NOT store it together with necklaces, hairpins,etc.
• DO NOT charge, use or put in the places in high temperature such as fireside or in the blazing sun.
• The situations above may cause heating, fire and breakage.

### WARNING

Store removed rechargeable batteries out of reach of children to prevent accidental ingestion.
If a battery is swallowed, consult a doctor immediately.
In the event of a battery fluid leak, avoid touching the fluid and handle according to safety procedures.
• If battery electrolyte enters the eyes, rinse with clean water and seek medical advice without rubbing your eyes.
• If battery electrolyte contacts the skin, rinse the area with water and get medical help if needed.
• Do not decompose scrapped products to prevent accidents such as fires or electric shocks. For battery repair, contact the dealer where you purchased the product, not for battery replacement.
The lithium-ion battery in this product is recyclable and should not be replaced; surrender it to a professional recycling agency when the product is discarded.
Always turn off the appliance before removing the battery for disposal.

To safely dispose of the battery, follow these simplified steps:
Use specialized tools to detach the device's casing.
Remove the internal circuit board and motor.
Extract the battery, sever its wires with pliers, and remove it completely.

## CERTIFICATION STATEMENT EN

### FCC

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.
Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
– Reorient or relocate the receiving antenna.
– Increase the separation between the equipment and receiver.
– Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
– Consult the dealer or an experienced radio/TV technician for help.

### ISED STATEMENT

English:
This device complies with Innovation, Science and Economic Development Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:
(1) this device may not cause interference, and
(2) this device must accept any interference, including interference that may cause undesired operation of the device.
French:
Cet appareil est conforme aux normes RSS exemptées de licence d'innovation, sciences et développement économique Canada. Le fonctionnement est soumis aux deux conditions suivantes:
(1) l'appareil ne doit pas produire de brouillage, et
(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 0mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna. This device in accordance with the specific absorption rate (SAR) requirements of the provisions of Directive 2014/53/EU. All essential radio test suites have been carried out.
1. CAUTION : RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS
2. The device complies with RF specifications when the device used at 0mm form your body EU Compliance Statement:
SKG Health technology Co.,Ltd. Here by declares that this device is in compliance with essential requirements and other relevant provisions of the Directive 2014/53/EU. A copy of the EU Declaration of Conformity is available online at https://www-u.skg.com/pages/eudeclaration-conformity

### EUROPEAN UNION- DISPOSAL INFORMATION

Old electrical appliances must not be disposed of together with the residual waste, but have to be disposed of separately. The disposal at the communal collecting point via private persons is for free. The owner of old appliances is responsible to bring the appliances to these collecting points or to similar collection points. With this little personal effort, you contribute to recycle valuable raw materials and the treatment of toxic substances.

**Caution:**

• If you experience skin irritation when using the body massager, please refrain from using it, and wait two to three days to see if your symptoms ease. If symptoms persist or worsen, please consult a physician.
• If you have eczema, allergies or asthma, you may be more likely to experience a skin irritation or allergy from using the massager.
• The appliance must only be supplied at safety extra low voltage corresponding to the marking on the appliance.
• This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
• Children shall not play with the appliance.
• Cleaning and user maintenance shall not be made by children without supervision.

Can separate of ce batterie de la batterie du recyclage

A separate collection for batteries Collecte séparée pour les batteries

Packaging for recycling

Packaging for recycling

EU REP

SUCCESS COURIER SL
CALLE RIU TOTORES NUM 1, PLANTA 1, DERECHA, CP07840, S. Francisco Javier, Sta Eulalia, (BALEARES) Spain
eucrmservice@hotmail.com

## REGISTER & SUPPORT EN

Register your SKG product at support@skg.com to maximize support and visit https://www.skg.com/ for expert tips, tutorials, and FAQs to optimize your device use.