Pre-Contractual Information on Product Data under the EU Data Act

Applicable Models	Data	Format	Estimated data volume	Collection frequency	Storage	Duration of retention	How can the data be accessed	How the user may erase the data
RX-A8A, RX-A6A, RX-A4A, RX-A2A, RX-V6A, RX-V4A, TSR-700, TSR-400, XDA-QS5400RK, SR-X90A, R-N2000A, R-N1000A, R-N800A, R-N600A, TT-N503, WX-051, WX-021	Device Information	Binary, Text	1KB	Real-time operation	on device	Indefinite	through mobile app	N/A
	Fault Occurrence Status	Binary	1KB	Real-time operation	on device	Indefinite	through mobile app	on the device via UI

1. Purpose of This Document

This document provides pre-contractual information on product data in accordance with the EU Data Act (Regulation (EU) 2023/2854, the “EU Data Act”).
In line with the requirements of the EU Data Act, this document is intended to inform users, prior to the purchase or conclusion of a contract, about:
• the types of data generated by connected products and related services,
• the nature and scope of such data, and
• how users may access or share the data.
The information presented on this document, together with the product-specific tables above, is provided to ensure transparency and compliance with the EU Data Act.

2. Applicable Regulation – Overview of the EU Data Act

The EU Data Act has been applicable in the EU market since 12 September 2025.
It establishes harmonised rules on fair access to and use of data generated by connected products and related services.
Under the EU Data Act, users are entitled to:
• understand what data is generated by the products and services they use,
• access and retrieve such data, and
• request that such data be shared with third parties of their choice.
The EU Data Act applies without prejudice to existing data protection legislation.
In particular, personal data continues to be governed primarily by the GDPR.

3. Scope of Products and Services Covered

This document applies to connected products and related services offered by the Company in the EU market.
• Connected Products
Products that obtain, generate, or collect data concerning their performance, use, or environment, and that are capable of communicating such data via electronic means.
• Related Services
Digital services that are connected to and dependent on the connected product, such as cloud services, applications, or remote monitoring services.
Not all products are subject to the EU Data Act.
Products covered by the Act are explicitly identified in the Product-Specific Data Information Table above.

4. Overview of Product Data (General Description)

Depending on the product type and configuration, the data generated by our products may include, for example:
• Product identification data (e.g. model name, serial number)
• Usage and operational data
• Performance, diagnostic, and error-related data
• Configuration settings and operation logs
• Data generated through related digital services
The data format, estimated volume, generation frequency, storage location, retention period, and real-time capability vary by product.
Detailed information is provided in the Product-Specific Data Information Table above.

5. Access to Product Data

In accordance with the EU Data Act, users may access data generated by their connected products and related services.
Depending on the product, access to data may be provided through:
• the product itself or associated software,
• a dedicated web portal or cloud-based service, or
• a formal request process for data provision or download.
The applicable access method, technical requirements, and any limitations are specified for each product in the product-specific tables.

Access to, retrieval of, and, where applicable, erasure of data are subject to the applicable terms of use and quality of service for the relevant product or related service.

6. Use of Product Data by the Company

In accordance with the EU Data Act, the Company may use readily available data generated by connected products and related services for the following purposes:
• maintenance, diagnostics, and troubleshooting of products,
• improvement of product quality, performance, and functionality,
• provision of customer support and after-sales services, and
• compliance with legal obligations and security requirements.

Any such use of data by the Company does not affect the user’s rights under the EU Data Act, including the right to access, retrieve, or request the sharing of the data with third parties.

Where explicitly requested by the user and where the purposes have been agreed with the user, the Company may allow one or more third parties to use the product data,
in accordance with the EU Data Act.

• Third parties may use the data solely for the purposes agreed with the user
• Certain data may be excluded from sharing due to the protection of trade secrets, intellectual property rights, or security considerations

7. Product-Specific Data Information Table

The Product-Specific Data Information Table above sets out, for each applicable product, the information required under Article 3 of the EU Data Act, including:
• types of product data generated,
• data format and estimated volume,
• frequency and real-time nature of data generation,
• data storage location and retention period, and
• methods for user access and retrieval of data.

8. Information on Trade Secrets

Data generated by connected products or related services may contain information that qualifies as trade secrets.

As a general rule, the Company is the holder of such trade secrets.
However, depending on the specific product configuration or related service, a third party may, where applicable, be the holder of certain trade secrets.

Any access to and use of data containing trade secrets is subject to the EU Data Act and applicable laws governing the protection of trade secrets.

9. Contract Duration and Termination

The duration of the contract between the user and the Company is governed by the applicable contractual terms or terms of use for the relevant product or related service.

Arrangements for the termination, cancellation, or expiry of such a contract are likewise determined in accordance with those applicable contractual terms or terms of use.

10. Right to Lodge a Complaint

Users have the right to lodge a complaint with the competent authority if they consider that any provision of this Chapter of the EU Data Act has been infringed.

Such complaints may be submitted to the authority designated pursuant to Article 37 of the EU Data Act, in particular the competent authority in the Member State of the user’s residence or establishment.

11. Contact Information

For inquiries regarding product data under the EU Data Act, including data access or data sharing requests, please contact:

[EU Data Act Contact Point]
Yamaha Music Europe GmbH
Siemensstraße 22–34
25462 Rellingen
Germany
https://europe.yamaha.com/en/support/contacts/

12. Important Notes

• The information on this document may be updated from time to time to reflect changes in applicable laws, products, or services.
• Users are encouraged to consult the latest version of this page and the product-specific tables for up-to-date information.